



Roland VP540 FAQs

Q. What is the minimum width of media that you can print onto?

A. The minimum width material is 182mm on the SP300V and 210mm on the VP540

Q. What is the maximum printing/cutting width?

A. The maximum width is 736mm on the SP300V and 1346mm on the VP540

Q. Can I print onto other media's as well as vinyl?

A. Yes, you can print onto a wide range of media from paper, banner, backlit film through to textile material

Q. Can the machine be used as a stand alone cutter?

A. Yes it can.

Q. Will I need to purchase a RIP to run the printer?

A. No, Roland always include their own VersaWorks RIP free of charge in the box

Q. What file formats does VersaWorks accept?

A. eps, pdf, ps, tiff, jpeg, bmp, ai

Q. What spec of PC do you recommend for VersaWorks to run on?

A. The minimum spec of PC we would recommend is a Pentium 4 2.0GHz or faster, 1GB RAM, 40GB free hard disk space and it should be running either Windows 2000 service pack 4 or Windows XP Professional service pack 1 or later.





RADECAL

MACHINE SALES & SERVICE

Roland VP540 FAQs

Q. Can I use other RIP packages to run the machine?

A. Yes you can providing the Roland print drivers and profiles are available

Q. What programs can I use to create my files in?

A. Any recognised sign package or an application such as CorelDraw, Adobe Illustrator etc

Q. How do I put a CutPath round an image?

A. You can do this in a range of applications such as CorelDraw, SignLab, EasySign etc

Q. Can I use an Apple Mac to create my work on?

A. Yes you can however you will need to export your files into one of the recommended file formats and then transfer this onto the VersaWorks RIP. The VersaWorks RIP is only PC based

Q. Can I put the printer onto a network?

A. Yes you can by setting up hot folders within the RIP

Q. Can I leave the machine to print unattended?

A. Yes you can, although we would recommend using the take-up spooler

Q. How much will it cost to produce a square metre of print?

A. For a heavy ink coverage image it should cost you no more than £3.00 per square metre in ink, plus your material costs





Roland VP540 FAQs

Q. How many prints will I get out of one set of CMYK 220ml ink cartridges?

A. Approx 150 square metres of print – dependent on media used and density of print. (This was calculated printing the ISO 300 image.)

Q. What happens if a cartridge runs out of ink part way through a print?

A. The machine will stop printing and make an audible warning which will keep going off intermittently until the ink cartridge has been replaced. The machine will then continue from where it had got to

Q. Can I use other manufacturers ink?

A. Third party inks are available, however this could void your warranty with Roland

Q. Is there a bulk ink system available for the VersaCAMM?

A. Some third party companies do offer these, however Roland do not recommend them because after testing we have found that this can cause many issues such as ink starvation or head failure

Q. Where can I buy consumables from?

A. You can buy them direct from Roland or from one of our recognised partners such as Robert Horne Sign and Display

Q. What is the shelf life of an ink cartridge?

A. One year from date of purchase





RADECAL

MACHINE SALES & SERVICE

Roland VP540 FAQs

Q. How should I store the media?

A. We would recommend that you store the media in the bags/boxes it came in. Keep it in the room where the machine is so that it is climatized and try to ensure that it is dust free.

Q. What does the 12 month maintenance contract include?

A. All call out charges, labour and parts including the print heads but excluding consumable items.

Q. What are the consumable items on the machine?

A. Ink, media, sheet off blade, contour cut blade, blade holder, cutting strips and the wiper blades.

Q. How often do I need to change the contour cut blade?

A. The cutter blade will last for approx 7,000 to 8,000 metres of cutting depending on the material you are cutting through.

Q. Do I get any telephone technical support?

A. All of our customers get telephone technical support with a direct phone number through to our department of Roland trained specialists.

Q. What regular maintenance do I have to do to the machine?

A. None. The machine is self-maintaining.





RADECAL

MACHINE SALES & SERVICE

Roland VP540 FAQs

Q. What kind of environment does the machine need to be kept in?

A. It needs to be in a reasonably dust free area, with standard room temperatures without too much humidity. (Please refer to the spec sheet for exact figures.)

